

THROWBACK BIKES LIMITED WARRANTY

We want you to love our products and we're pretty sure you will! If you don't, please let us know as soon as you can. We'll try our best to make it right. Thanks!

-Clark and the Throwback Bikes Team

Legal jargon can be a bummer, and while we don't think it will be needed, see the fine print below for warranty details.

If your goods arrive in a damaged state, or you are missing items, please contact us immediately via email. Photos of any damaged packaging and/or parts should be included. Email us at: info@throwbackbikes.com

Claims for damage, delivery discrepancy etc. should be made within 48 hours of delivery - claims will not be accepted after this time.

If the goods are NOT defective and you wish to return them you have 7 days from when the package arrives to return the goods for a refund. All returned merchandise must be in complete original manufacturer's packaging, same condition as sold, with all literature, accessories, instructions, and documentation. All parts must be returned in "Like-New Condition", and show no signs of use.

Any return shipping cost is the responsibility of the customer. All shipping and handling fees are non-refundable. This includes all refused and unaccepted packages.

If goods returned to us are not in "Like-New Condition" or are missing packaging or documentation, we may either refuse the return or charge a restocking fee between 25% and 50% depending on the condition of the returned items plus a minimum \$9.99 shipping and handling fee.

Throwback Bikes is not responsible for damage due to improper installation and/or use. E.g., hardware coming loose, exceeding rated capacity, improper use of products. If you have concerns about installing any of our products, please contact via email info@throwbackbikes.com If you would like help installing our parts, your local bike mechanic is more than qualified to install all of them. Support local business :)

Always check your hardware after the first ride and after every couple hundred miles of riding. For your own safety, if something is rattling or is loose on your bike, pull over and figure out why!

Be Safe, Have fun, and Ride On,

Clark